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Dear Participant

SANBS PT Provider has developed and launched a helpdesk platform, called "Log a Ticket". All request, queries, disputes should be logged on this platform. A reference number will be issued for each Ticket logged and should be used to track your query.

This initiative aims to improve the TAT and effectiveness of addressing participant queries. The data will also be used to identify future improvements.

All request, queries, disputes should be logged on this platform, do not send to Proficiency@sanbs.org.za

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sanbs.org.za Toll free 0800 11 9031

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Regards

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