

Head Office or Zone 1 Constantia Boulevard Constantia Kloof Ext 22, 1709

Postal Address: Private Bag X14, Weltevreden Park, 1715 Tel: 011 761 9000 Fax: 0866747666 Email: customerservice@sanbs.org.za www.sanbs.org.za

## **Dear Participant**

SANBS PT Provider has developed and launched a helpdesk platform, called "Log a Ticket". All request, queries, disputes should be logged on this platform. A reference number will be issued for each Ticket logged and should be used to track your query.

This initiative aims to improve the TAT and effectiveness of addressing participant queries. The data will also be used to identify future improvements.

All request, queries, disputes should be logged on this platform, do not send to Proficiency@sanbs.org.za

SANBS Proficiency System - Internet Explorer	
💽 💌 🔯 https:////// sarbs-profile. D 💽 🔒 🤧 🤯 SAVBS Prohibency System 🛛 🔛	n + 0
Edit Vew Parentes Tools Heb ) Home Home Discontrations + (i) Hest Status, + (ii) Annu Status, + (iii) (interpretent Status (iii) SMBS Profesercy System	
SANES Proficiency Hore - Perference Environme Reports Log A Tablet Administration - FAG Logged In as Put (nativator: Quart	
Participant Management	
. Class on the line below to add, will or remove participants from your institution.	
Marage Participanta	
To-Do Lat	
Act participants to mathetion	
with Execution a problementy	
A SANAS Accredited Proticiency Testing Scheme Provider, NO PT\$0006	
(ps) (hwww.sarkis-policiency.org.im/tichet/t.og)	
Net 00 🙆 🐃	CN 02:39 PM
	2019/05/10



·(0-)

sanbs.org.za Toll free 0800 11 9031

Board of Directors: Executives: J Louw (CEO), J Thomson (Medical Director) Non-Executives: G Simelane (Chairman), R Brand, F Burn, W Gumede, P Knox, V Moodley, P Mthethwa, A Ramalho, R Theunissen, Company Secretary: M Luthuli

FRM-CEO-002 1001481 REV 23 (23/11/18) Page 1 of 2

text very Favoris Took Help          In text Very Favoris Took Help       Image: Im	SANBS Proficiency System - Internet Explorer		- 8 ×
	🚭 💿 🗢 🔯 https://www.sanbo.profile 🔎 🛫 🔒 🤧 👩 SAVBS Prohleency System 🛛 🛛		002
SAMES Profeterery Years <t< th=""><th>Påe Edit View Favorites Tools Help</th><th></th><th></th></t<>	Påe Edit View Favorites Tools Help		
The function of the second sec	à 🗟 Hone - Hone 🚺 Supported Sites + 🔄 met Site Galery + 🔯 🖉 Case Sheet Tracher 🔯 SAVES Prohiency System		_
Fests marked with an * are required.     Subject     Message     Image: Control   A SANAS Accredited Proficiency Testing Scheme Provider, NO PTS0006   Table Control	SANBS Proliciency Home - Participants Encoment Reports Log A Ticlatt Administration - PAG		
Text/www.sedesperformery.org.ts/text.com	≝Log A Ticket		
The former of the profession of the forme and the forme provider. NO PTS0006	Fields marked with an * are required.		
Table (Investigent Sector of the Protection of the Provider, NO PTS0006	Subject		
Table (Investigation of the state of the sta	Message		
Tps://www.sarbs-profesercy.org.za/Telest/Log	Lag Carcel		
nu 000 A	A SANAS Accredited Proficiency Testing Scheme Provider, NO PT\$0006		
EN 2019/05/10 S	https://www.sambs-proficiency.org.za/Ticket/Log/		
	(75ket) 🥂 🥘 🧱	EN	02:40 PM 2019/05/10

Regards

My blood type is:		
O- I donate toEveryone	National Quality Control Manager t: +27 11 761 9265 c: +27 82 896 2420 Truscha.Niekerk@sanbs.org.za sanbs.org.za ♥ f Toll free 0800 11 9031	SANBS





sanbs.org.za Toll free 0800 11 9031

Board of Directors: Executives: J Louw (CEO), J Thomson (Medical Director) Non-Executives: G Simelane (Chairman), R Brand, F Burn, W Gumede, P Knox, V Moodley, P Mthethwa, A Ramalho, R Theunissen, Company Secretary: M Luthuli