



NPO Number: 049066NPO  
NPC Registration No. 2000/026390/08

Head Office or Zone  
1 Constantia Boulevard  
Constantia Kloof Ext 22, 1709

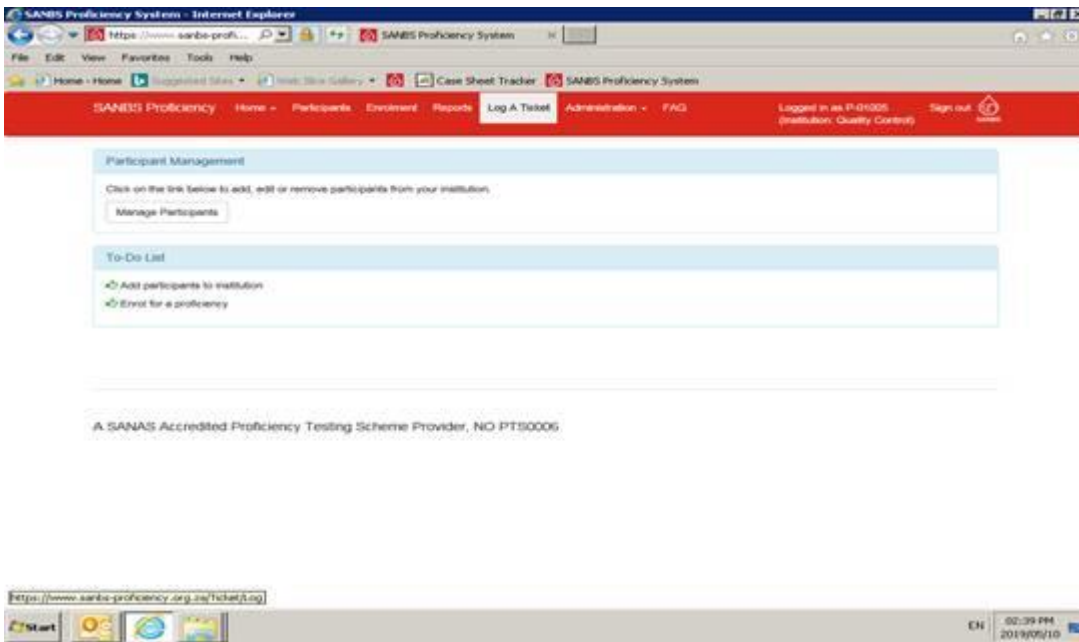
Postal Address: Private Bag X14, Weltevreden Park, 1715  
**Tel:** 011 761 9000 **Fax:** 0866747666  
Email: [customerservice@sanbs.org.za](mailto:customerservice@sanbs.org.za) [www.sanbs.org.za](http://www.sanbs.org.za)

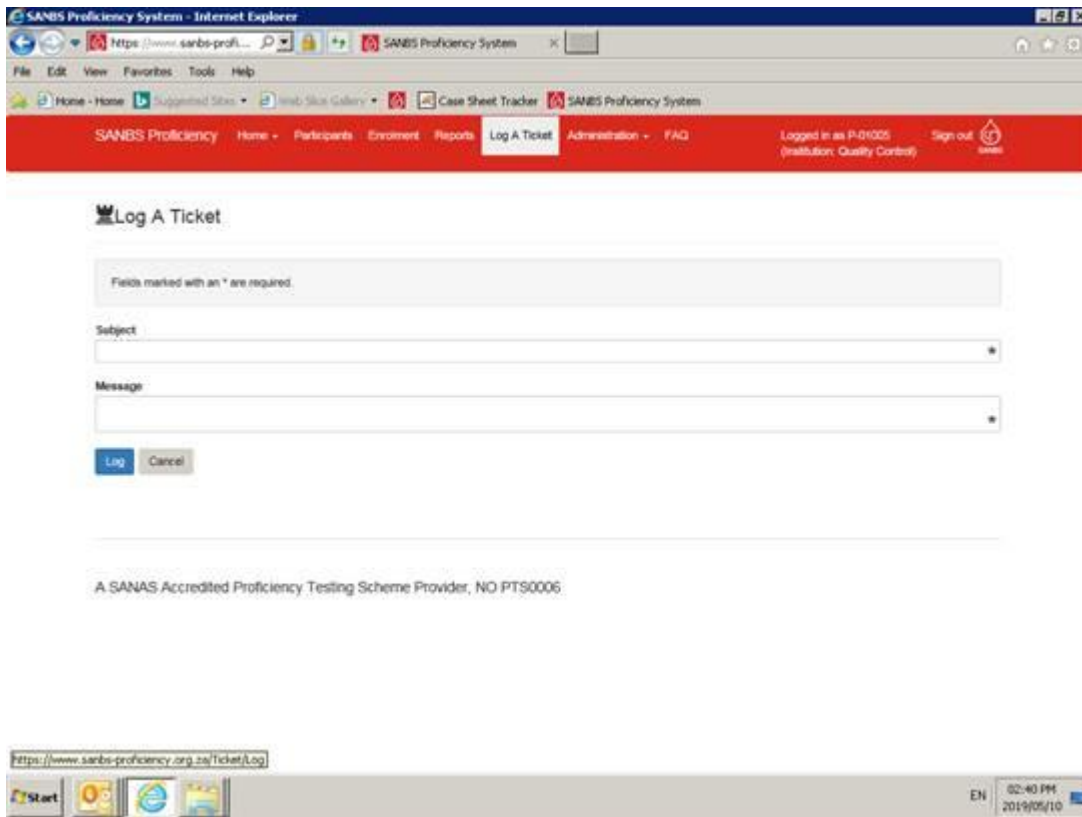
Dear Participant

SANBS PT Provider has developed and launched a helpdesk platform, called “**Log a Ticket**”. All request, queries, disputes should be logged on this platform. A reference number will be issued for each Ticket logged and should be used to track your query.

This initiative aims to improve the TAT and effectiveness of addressing participant queries. The data will also be used to identify future improvements.



All request, queries, disputes should be logged on this platform, **do not** send to [Proficiency@sanbs.org.za](mailto:Proficiency@sanbs.org.za)









Regards

*Truscha*  
**Niekerk**

My blood type is:  
  
 I donate to .....Everyone  
 I receive from.....

**National Quality Control Manager**  
 t: +27 11 761 9265 c: +27 82 896 2420  
 Truscha.Niekerk@sanbs.org.za  
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